**PAYMENT**

1. Bookings will only be confirmed upon the receipt of the 50% deposit paid via BACs. Please note, the date of your party will NOT be held until this is received.
2. The remaining balance must be paid 5 working days before the date of the event.
3. Late balance payments will incur a £10.00 admin fee.
4. Payments may be made via BACS to:

Account Name: Einstein’s Entertainers

Account Number: 03289095

Sort Code: 20-65-18

Reference: Please use your initials and the date of your party as a reference (i.e. MJ140323).

1. All deposits are non-refundable.
2. Einstein’s Entertainers understands and will exercise its statutory right to claim interest and compensation for debt recovery costs under the late payment legislation if payment is not made according to agreed credit terms. For more information on late payment legislation please see www.payontime.co.uk
3. Mileage will be calculated from SE18 7RT (to AND from your venue, as a round trip) and is charged on a banded basis. Please see the table below.

|  |  |  |  |
| --- | --- | --- | --- |
| Miles | Amount | Miles | Amount |
| 0 – 10  | £4.00 | 101 – 110 miles | £44.00 |
| 11 – 20 | £8.00 | 111 – 120 miles | £48.00 |
| 21 – 30 | £12.00 | 121 – 130 miles | £52.00 |
| 31 – 40 | £16.00 | 131 – 140 miles | £56.00 |
| 41 – 50  | £20.00 | 141 – 150 miles | £60.00 |
| 51 – 60  | £24.00 | 151 – 160 miles | £64.00 |
| 61 – 70  | £28.00 | 161 – 170 miles | £68.00 |
| 71 – 80  | £32.00 | 171 – 180 miles | £72.00 |
| 81 – 90  | £36.00 | 181 – 190 miles | £76.00 |
| 91 – 100  | £40.00 | 191 – 200 miles | £80.00 |

**ON THE DAY**

1. Our staff must not be asked to assist children to the toilet at any time, nor help with meals/food.
2. An adult must always be present during the party (excluding our entertainer).
3. We reserve the right to ask that children that are beyond our control are managed by the parents/guardians and if necessary, removed from the party. If this is not met, we reserve the right to close the party and leave. This also applies where the noise levels become such where the show cannot take place.
4. Einstein’s Entertainers does not accept any responsibility or liability for damage to any electrical items caused by the use of the Van de Graaff Generator (only used if requested for a Bespoke Party). All electrical items must be at least a 5ft/1.5-meter radius away from the machine at all times.

**OTHER**

1. Any changes to date, time, content or any other change must be made in writing to us at least 7 days prior to the party.
2. All our staff are DBS checked to give you peace of mind.

**ADVERSE WEATHER CONDITIONS**

1. In the event of adverse weather conditions or other matters beyond our control, the Event or part of it may be cancelled, postponed or delayed. In such event, at our sole discretion, we may assist you to arrange an alternative Event, or we may give you a credit toward a future booking. We will not be liable for any travel or accommodation costs incurred by Participants in such circumstances.

**PHOTOGRAPHY**

1. No photos will be taken or published of any child attending an event or activity unless prior written permission is sought from a person with parental responsibility. If any person has any concerns regarding any person taking photos at an event or activity, that person should contact Einstein's Entertainers immediately.